



Intelligent Troubleshooting

for **Unplanned** Machine Downtime Reduction

Through prescriptive maintenance
& digitization of **Tacit Knowledge** from your frontline workforce



Digitize

Digitization of the
Tacit Knowledge
from frontline workforce

Create

Knowledge base with
direct connection
between machine
issues & causes

Diagnose

Identify root causes
follow recommended
repair routines

Knowledge AI for

- Knowledge base creation
- Sort unstructured documents
- AI search in diagnosis
- Knowledge base & diagnosis optimization
- Chatbot Assistance

Results



Improve

Machine Uptime &
Production Throughput



Prevent

Skillssets, Training &
Performance Gaps



Simplify

Unnecessary Machine &
Process Complexities



Optimize

Maintenance &
Service Workflows



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