CARL SOURCE

Opt for mobile maintenance 4.0

CARL Source mobility,
A Mobile CMMS for your maintenance and operational activities.

carl SOFTWARE — Berger Levrault BL

Optimize your performance through mobility

CARL Source mobility meets the new digitizing needs of the maintenance of your infrastructures, buildings, and equipment.
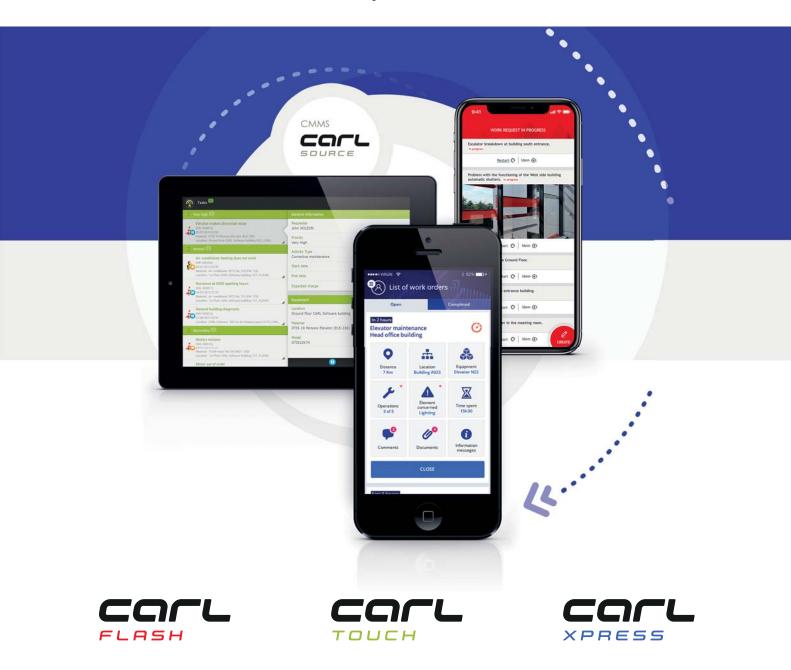
Take advantage of an overall **digital** solution, focusing on **usage** and **real time** response

Digitization of processes

- Service requests.
- Work order dispatching.
- Diagnostic help.
- Work reports.
- Client signatures.
- Inventory management.

For all players involved

- Technical and maintenance persons.
- Maintenance technicians or after-sales service.
- Maintenance subcontractors.
- Inventory managers.
- Operators.
- Production agents.
- Users of a piece of property, equipment, or a public space.

With tangible benefits

100%

Digital service requests

Real-time activity control

60%

- Increase your responsiveness and trackability
- Improve communication and quality of service
- Accelerate troubleshooting effectiveness
- Reduce report writing time
- Optimize your indicators and analyses

Take advantage of the CARL Source mobile ecosystem

3 mobile extensions tailored to your use

CARL FLASH

Service requests for technicians for a piece of property, equipment, or a public space

Digitize the issuance of requests, communicate and inform about work progress in real time.

CARL TOUCH

Mobile CMMS for technicians and inventory managers

Conduct all technical activities: asset inventory, maintenance activity, spare part management.

CARL XPRESS

"Express" work reports for technicians, agents, and maintenance service providers

Accelerate the writing of multimedia reports for all technical actions associated with equipment (maintenance, production, or operation).

3 mobile solutions for each need

CARL FLASH

- **Report** a malfunction on a piece of equipment.
- **Issue** a request for work/repair.
- **Request** a service: ID badge, cleaning operation, supplies, etc.
- **Alert and facilitate** the combination of existing requests to avoid needless work load.
- **Know** the progress of requests in real time.
- **Reissue** a request to accelerate processing.
- **Communicate** with technical departments by chat.

"Digitize service requests"

CARL TOUCH

- **Inventory and update** all assets.
- **Declare** events concerning assets.
- **View** the list activities to be performed.
- **Write** work reports with client signature.
- **Record** all completed activities: maintenance, travel, etc.
- **Take advantage of** troubleshooting assistance: work order history, fault trees, article lists, etc.
- **Require** an on-site presence check.
- **Report** malfunctions or create new tasks.
- **Access** the inventory catalog.
- **Manage** stocks of fixed or mobile warehouses: incoming, outgoing, transfers, inventories, etc.
- **Receive** goods and manage disputes.

CARL XPRESS

- **View** the list of work orders to be performed.
- **Write** reports: maintenance, TPM level 1, etc.
- **Declare** new activities.
- **Facilitate** travel.
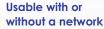- **Share** with remote experts via chat.

"Report writing made easy"

Customized to your context
Widgets, screens, wizards, vocabularies, company logo.

Usable with or without a network
Synchronization transparent to the user.

Interface designed for consumer use
Quick learning curve without user training.

Multimedia
Notifications, geolocation, voice dictation, photos, bar codes, QR-Code, RFID/NFC, etc.

Data security & GDPR compliance
Active Directory and SSO compatible.

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