

## logistics / service management

## inside sales

- customer-specific contact person
- · qualified application-specific offer preparation
- professional order management and processing

## shipping logistics

- on-time shipping worldwide, also directly to end customers as OEM (Original Equipment Manufacturer) or ODM (Original Design Manufacturer)
- competent handling of export and customs formalities
- cost-optimized storage of material and finished products

## service management

- after-sales service by qualified staff from production process
- availability of spare parts for the agreed warranty period of the products
- established discontinuation management

