



CLOUD-MANAGED SECURITY

The Intelligent and Aware Cloud Video Platform

See the next opportunity to secure and scale
smart environments.

openeye.net



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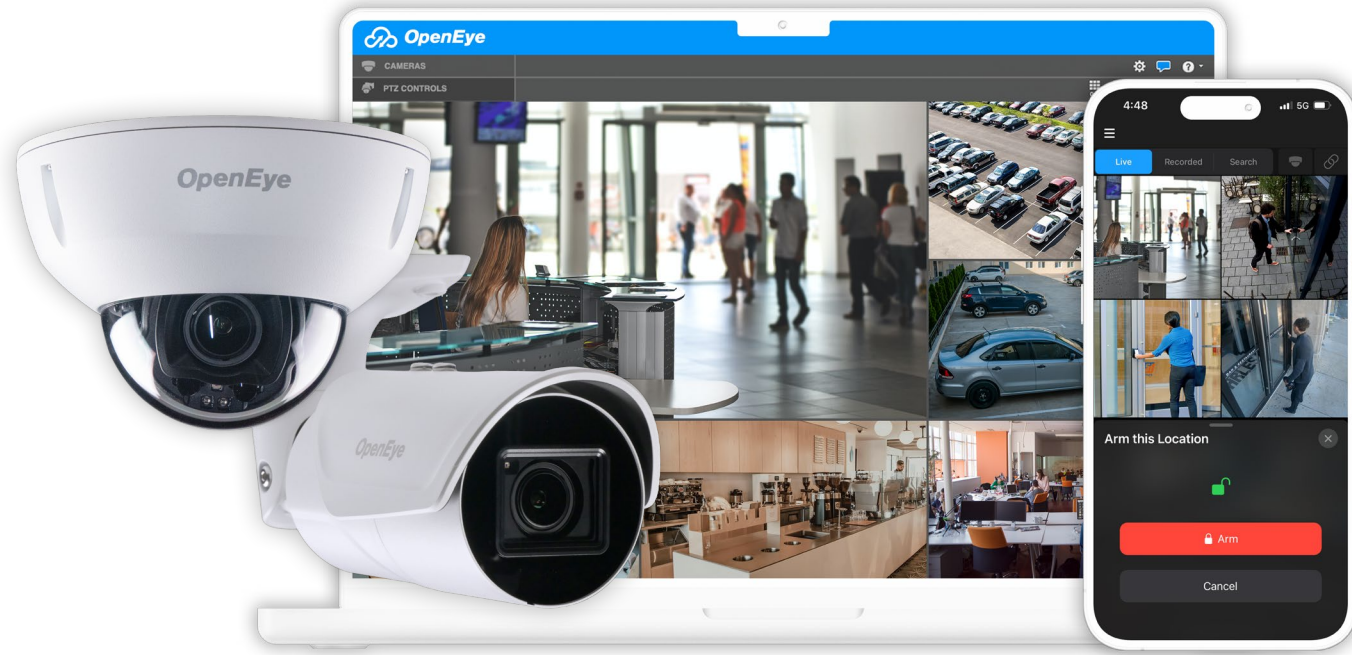
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INTELLIGENT CLOUD SURVEILLANCE

A Cloud Video Platform Built for Business

Protect your people and assets and gain valuable business insights with OpenEye’s intelligent cloud video solutions.

OpenEye is a leading provider of cloud solutions for video surveillance, business intelligence, and loss prevention. Our easy-to-use products are designed to help customers streamline operations and reduce the burden on IT, making it easier to manage video surveillance deployments and integrations of all sizes with a proactive approach.

With over one million active OpenEye Web Services (OWS) video channels and close to two million connected devices, OpenEye has become the trusted cloud video platform for businesses everywhere.

SEAMLESS SECURITY

An Integrated Solution in a Single Pane of Glass

OpenEye delivers a complete end-to-end security solution while providing you with the freedom of choice, both today and tomorrow.

With OpenEye, you don’t have to compromise—our cloud video platform is an open, yet unified security solution. OpenEye delivers both ease-of-use and actionable intelligence by seamlessly connecting best-in-class security and business solutions into a centralized and intuitive user interface.

OpenEye gives you the freedom to choose the right solutions for your unique business needs. Use your existing devices and systems—including third-party cameras and access control—to more easily deploy next-gen security with ease while maximizing your past investments. Gain peace of mind knowing your security system is built for the future, with the flexibility to integrate with leading business solutions as your needs evolve.

Key Benefits



Integrated Solution

OpenEye seamlessly connects both security and other business systems into a single pane of glass.



Freedom of Choice

Flexibility without compromise—OpenEye lets you choose the solutions that work best for your business.



Future-Proof Your Security

Our open solution effortlessly integrates with leading technologies—so you’re always ready for what’s next.

Peace of Mind

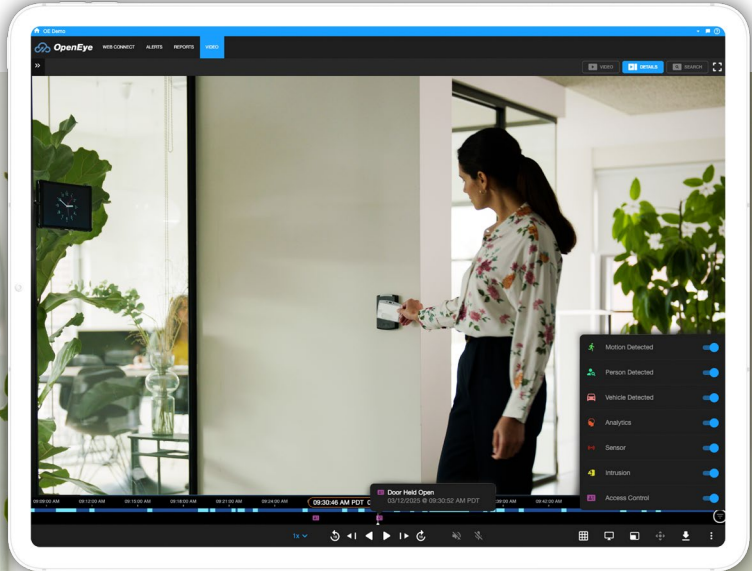
Reduce risk, simplify compliance and ensure video is there when you need it with health monitoring, system alerts and reports, software updates and cloud event recording.

Increased Productivity

Quickly find and respond to the incidents that matter by monitoring operations, anomalies, and threats with video verification of data points across multiple systems.

Enhanced Visibility

AI-powered video analytics deliver the actionable insights and business intelligence you need to increase revenue, improve customer satisfaction, reduce shrink, and limit liability.



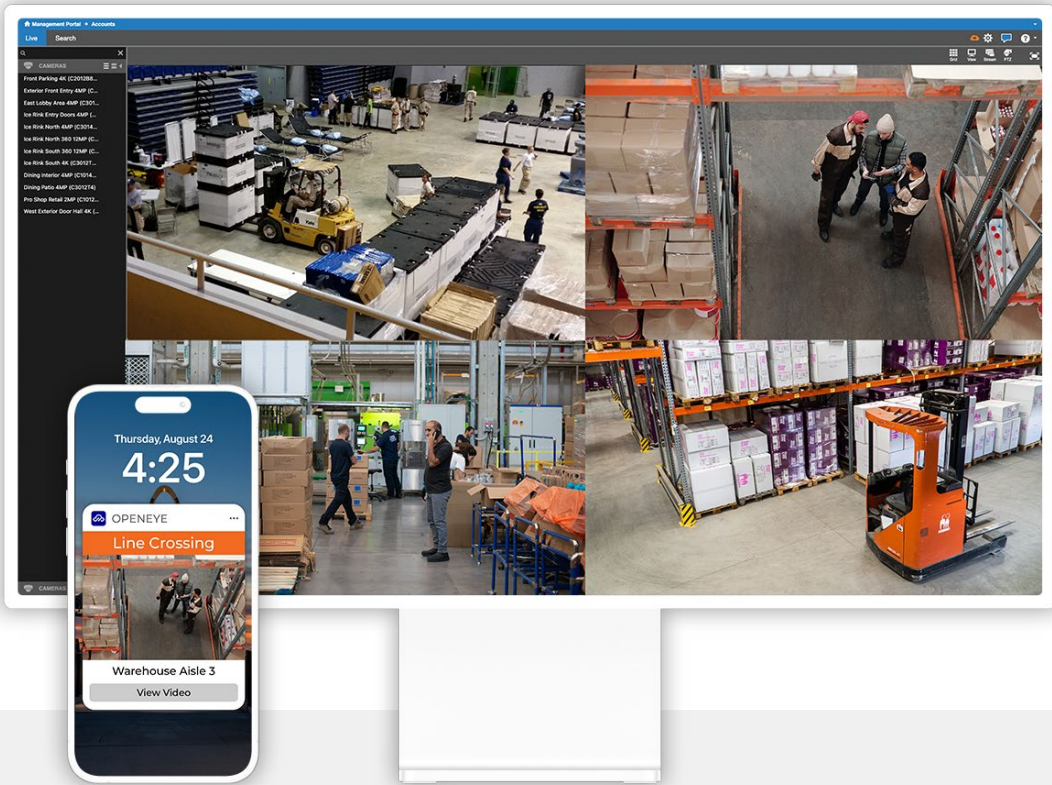


OPENEYE WEB SERVICES

An Intelligent and Aware Cloud Video Platform

Secure and scale smart environments for your customers, employees and students.

Stay focused on what matters most with actionable insights that let you see the next opportunity to secure and scale your environments. Our intelligent and aware cloud-managed video technology integrates easily with your existing business systems so you can upgrade your surveillance—and enhance experiences for customers, employees, and students alike.



Explore OWS

Scan the QR code or visit openeye.net to discover why OpenEye Web Services is the right solution for your business.



Proactive Security for Your Business

OpenEye Web Services (OWS) provides actionable intelligence and improves operational efficiency so you can see the next opportunity to secure and scale your business.



Centralized Management

Remotely manage alerts, settings, permissions, and updates for all locations and users from one convenient, central, and easy-to-use platform.



Integrated Systems

Integrate your business systems such as access control, intrusion, point of sale, and identity management using the OWS open ecosystem for a more complete security solution.



Intelligent Search and Share

Streamline investigations by quickly finding events tied to critical incidents and sharing via secure links with management or law enforcement.



Proactive Alerts

Receive notifications to your email or phone with custom alerts for events that are critical to your business and ensure you're notified when it matters most.



Flexible Deployment Options

Use your existing cameras with an AI-equipped OWS recorder or deploy cloud cameras to scale without constraints on channel count or processing power.



Cloud Event Recording

Safeguard against video loss by automatically recording priority events to the cloud, aiding in quick and collaborative incident response.



REMOTE ACCESS

Access Your Video Anytime, Anywhere

OpenEye Web Services (OWS) provides you with easy and secure access to your security, both the devices as well as the video, regardless of physical location.

Remote access is central to the OpenEye cloud video platform, enabling users to remain connected from anywhere. The OWS' cloud-based web client offers a live and playback experience where users view live video, export video through smart searches and update system settings all from a web browser – no software to install or update. Additionally, the OpenEye mobile apps deliver proactive security with real-time push notifications with event video links, access to live camera feeds and smart searches for video export—available on both iOS and Android. Combined, these solutions ensure that businesses can maximize security while simplifying access and management improved operational efficiency.



Easy Access

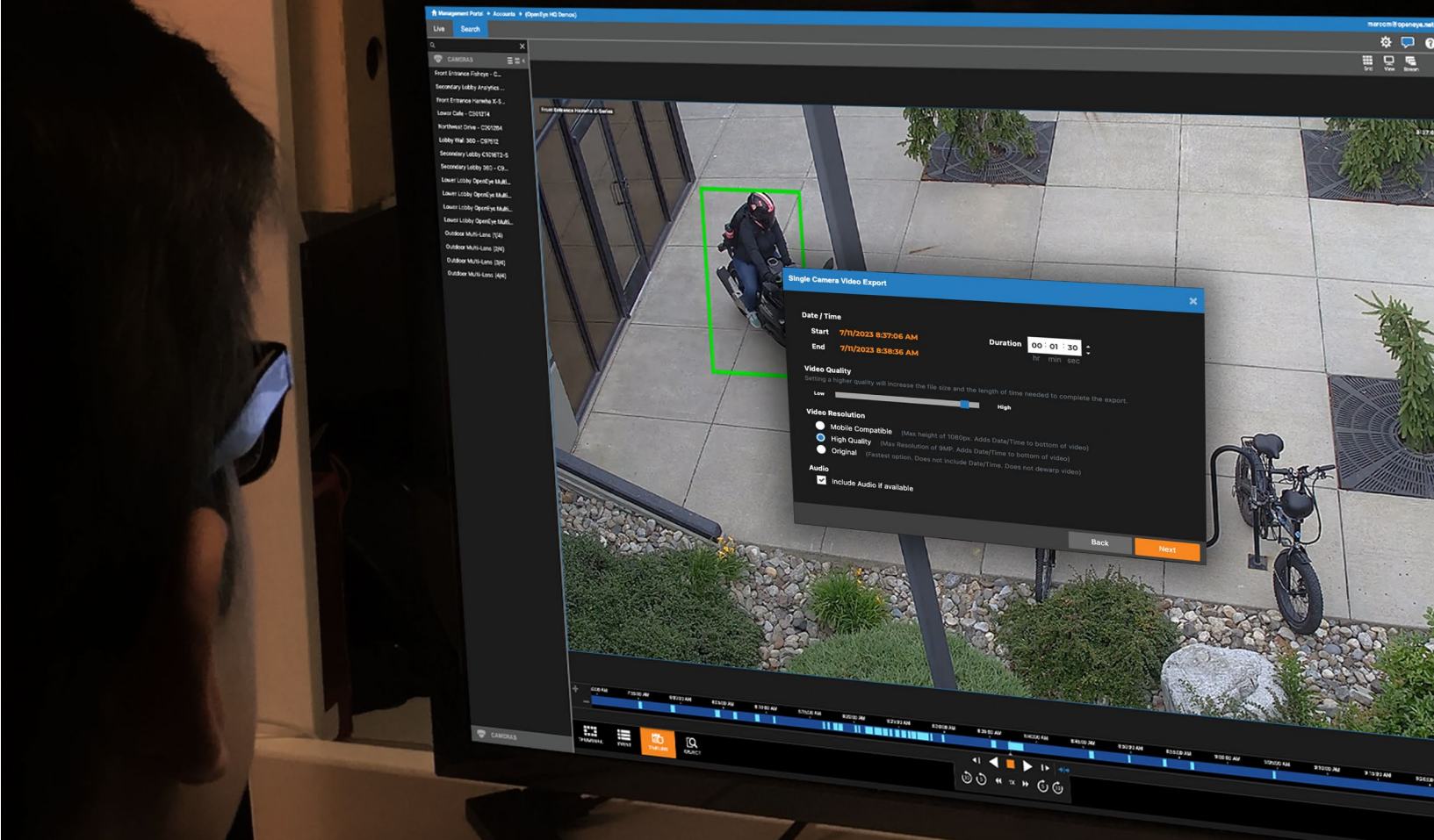
Remote clients and roaming profiles allow you to log into OWS to view any location on any device from anywhere. It's that simple.

Operational Efficiency

Collaborate across teams and locations more easily with cloud-based tools such as alerts, reports and shared video clips.

Enhanced Visibility

Connect to your system to view live video and verify events across geographic locations, allowing your security to scale with your business.



SEARCH AND SHARE

Quickly Find and Share Video of Events for Streamlined Investigations

Online clip sharing generates significant time savings for organizations that regularly export and share video events with coworkers, law enforcement or insurance.

Streamline investigations by quickly finding events tied to critical incidents thanks powerful search tools in OpenEye Web Services (OWS). Save to the cloud for easier collaboration across teams and locations. Securely share with internal and external teams from the cloud with complete visibility and control into who has viewed and downloaded the clip to help resolve incidents faster.

Key Benefits

Save Time

Quickly find the video related to specific events with intelligent search options to help you locate incidents and respond faster.

Easily Collaborate

Securely save and share important clips with internal and external teams with the ability to add notes and group clips tied to specific incidents.

Expedite Investigations

Easily share video and notes with insurance agencies and authorities from OWS, eliminating the need to export and download the footage onto another device.



PROACTIVE ALERTS

Receive Video Verification of Critical Events

Customize alerts based on a broad range of events that matter most to your business. Receive alert notifications to your mobile device or email to take immediate action.

Faster Response to Events

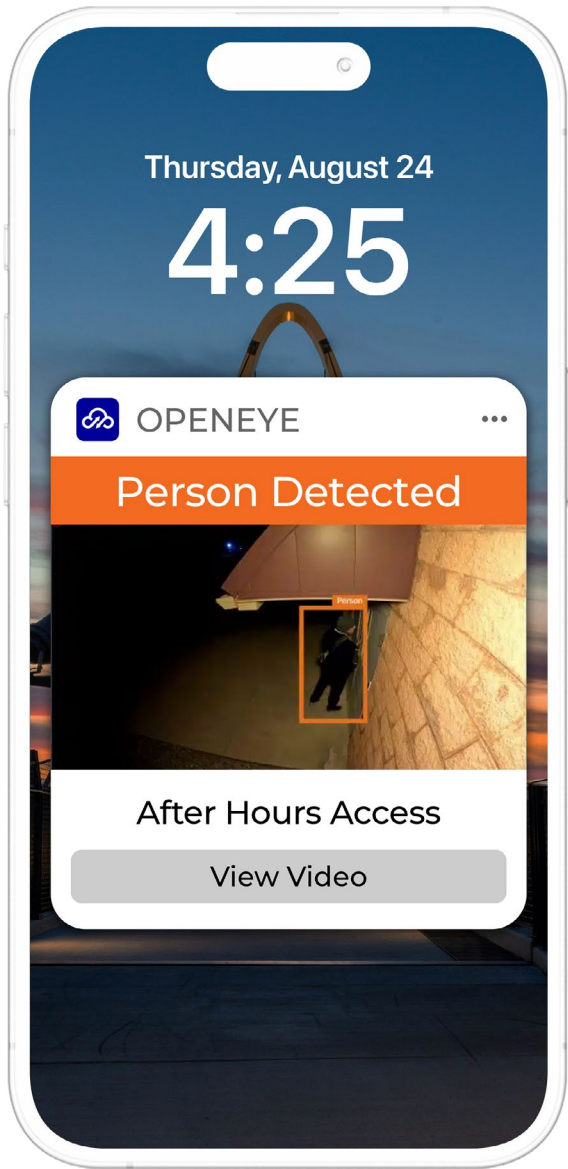
Receive alert notifications to your mobile device or email to take immediate action of critical events.

Quickly Clear False Alerts

With video verification of critical events you can quickly take action or dismiss false alarms, saving time and resources.

Secure Remotely

Keep a close eye on every aspect of your business and disparate locations from wherever you are.



SUPPORTED EVENT TYPES

Analytics

Line Crossing, Loitering, Person/Vehicle, Motion

Intrusion

Arm / Disarmed, Disconnected Panel, Panic

License Plate

Match Specific or Similar Numbers and Characters

Enviornmental

Air Quality, Temperature, Substance, Gunshot

Point of Sale

Customer Not Present at Register, Refunds, Voids, Discounts, Scan Types, Transaction Duration, Operator

Sensor

Door contact, Temperature, Pressure, Moisture

Access Control

Door Forced Open, Door Help Open, Panel Tamper

Health and Storage

Recorder / Camera Issues, Hard Drive Errors, Abnormal Restart



HEALTH MONITORING

Gain Greater Peace of Mind with OWS

Ensure you have your video when you need it with Health Alerts and Reports.

Real-time health monitoring functions keep you abreast of critical issues and potential problems with your video system including pending hard drive failure, changes in recording retention, network outages, and camera failure or tampering.



Video When You Need It

Ensure your system is working properly so you don't find yourself without video when you need it.



Reactive To Proactive

Get alerted to issues with your video surveillance system via Health Alerts to avoid small problems becoming serious security blind spots.



Save Downtime

Avoid any system downtime through the System Summary Report by having a clear idea of which cameras or recorders need maintenance.



Around-The-Clock Protection

Keep people and assets safe by ensuring your video security system is in working order with Day/Night Reports.



Avoid Future Headaches

Lessen the burden on IT and security teams by delivering in-depth device information including software and firmware versions via Inventory Reports.



Don't Miss Important Events

Storage Retention Alerts ensure you're able to record as intended and avoid patches in your video surveillance.

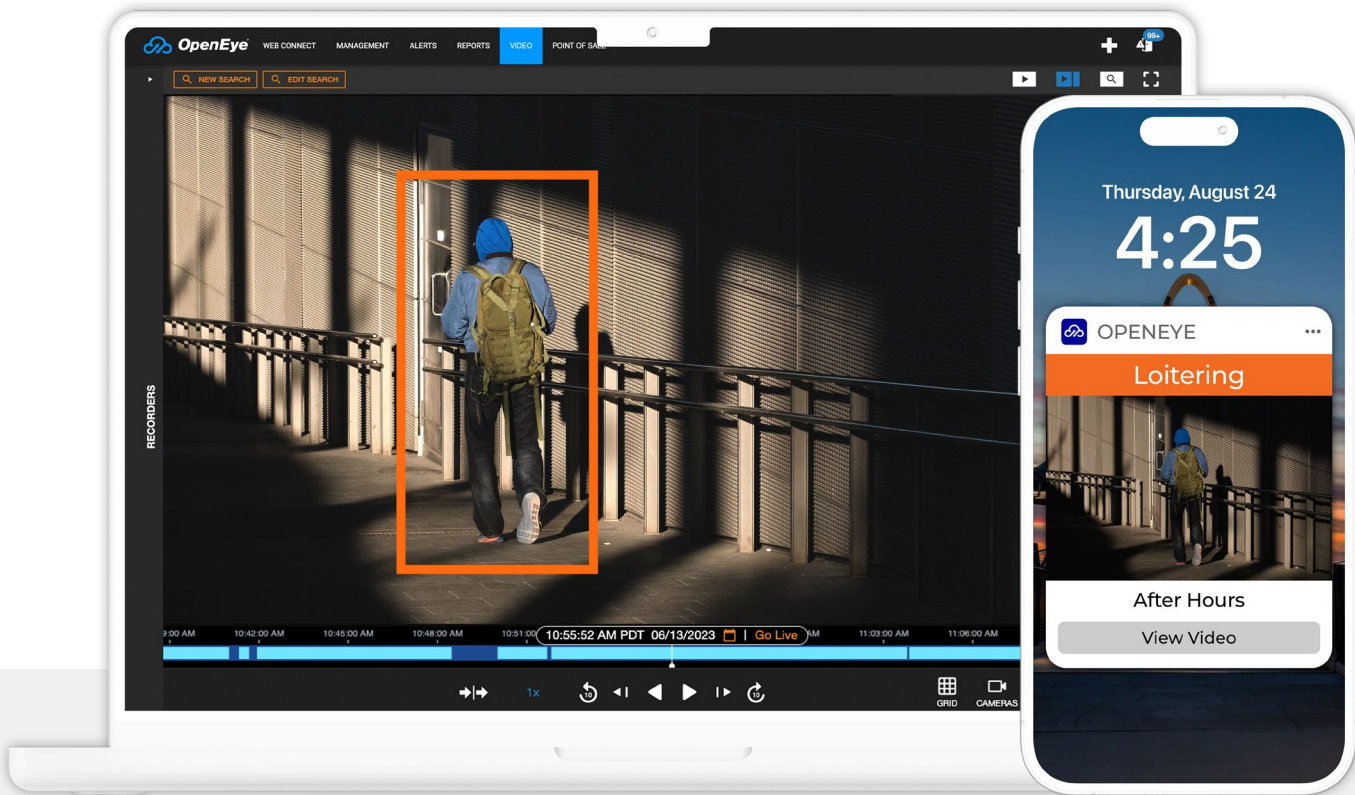


ANALYTICS

Upgrade Your Security with AI-Powered Video Analytics

Streamline investigations, enhance operations, and increase safety with powerful video analytics.

AI-based video analytics tools help enhance security and uncover powerful insights. AI-powered video events in OpenEye Web Services reduce false alarms and improve video retention, while also transforming video into actionable intelligence that enables data-driven decisions across your organization.



Business Intelligence

Powerful video analytics bring a new dimension to your business' video security by uncovering actionable business intelligence.

Proactive Alerts

Be proactive with your business by utilizing a powerful and customizable alerting engine to keep you notified on the events that matter most.

Streamlined Investigations

Shave off hours of investigative work by quickly pulling up the most relevant footage with AI-powered video analytics.



Enhanced Security and Powerful Insights

Find the solutions that fit your needs with edge analytics in both OpenEye and third-party cameras, as well as server-side analytics available natively in OpenEye Web Services.



Person/Vehicle

Search for and be alerted on events tied to a person or vehicle to reduce motion events and generate more actionable alerts.



Line Crossing/Intrusion

Detect objects passing through a virtual line or area for improved active monitoring and search of intrusion events.



Loitering

Respond to loitering events by being alerted on persons and objects detected in an area for more than a defined period of time.



License Plate Recognition

Be alerted or search on events with vehicles with specific characters on license plates to improve security around facilities.



Analytics Search Filters

Search for persons or vehicles with specific attributes such as color or search for objects with similar characteristics of existing video events.



Traffic Count

Gain insights into pedestrian traffic to refine layouts, target marketing, optimize staffing and enhance security.



ARCHITECTURE

Flexible and Scalable Security

OpenEye Web Services (OWS) delivers a flexible and scalable video security solution to fit your business needs – both today and tomorrow.

With OWS, experience the reliability of local recording with the choice of both local recorders or cloud cameras. Leverage cloud event recording for a more efficient way to save critical events to the cloud for proactive response and access. The open platform lets you use your existing cameras and other third-party devices. Add any number of devices and locations to a single account to ensure your security keeps pace with your business.

CLOUD-MANAGED RECORDERS

Experience Power and Reliability

Local recording offers both reliability and performance to meet the needs of any security infrastructure. With seamless integration into OWS, these recorders offer unparalleled remote access and management of your security system from anywhere.

OPEN ECOSYSTEM

Use Existing or Third-Party Hardware

Our open ecosystem allows you to use the hardware of your choice, including existing cameras—no need to rip and replace. Beyond OpenEye recorders, leverage virtual servers or additional third-party cloud storage to meet your business needs.

“You plug the recorder into the network and the remote connection is available to use and secure, without any extra work. I can’t stress enough how OpenEye has taken a product and made it easy to use.”

Jacob Long
Project Manager | Bargain Hunt

OPENEYE CLOUD CAMERAS

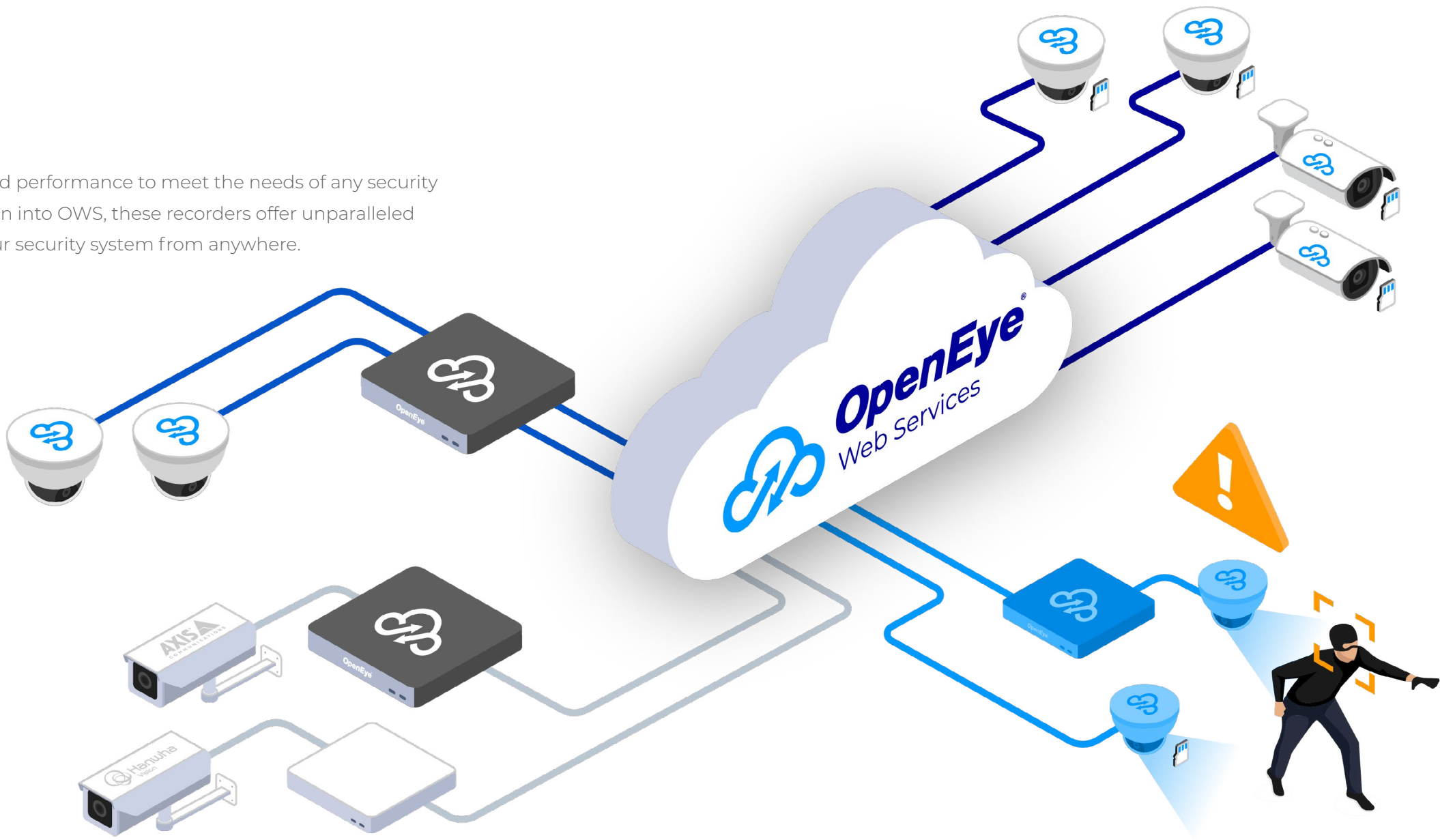
Deploy An All-In-One Solution

Cloud cameras deliver an all-in-one video solution with onboard recording and dedicated analytics processor, providing the benefits of OWS in a flexible, serverless architecture.

CLOUD EVENT RECORDING

Record Critical Events to the Cloud

Priority event cloud recording equips users with the ability to automatically record video of priority events directly to the cloud for remote reviewing and redundant storage.

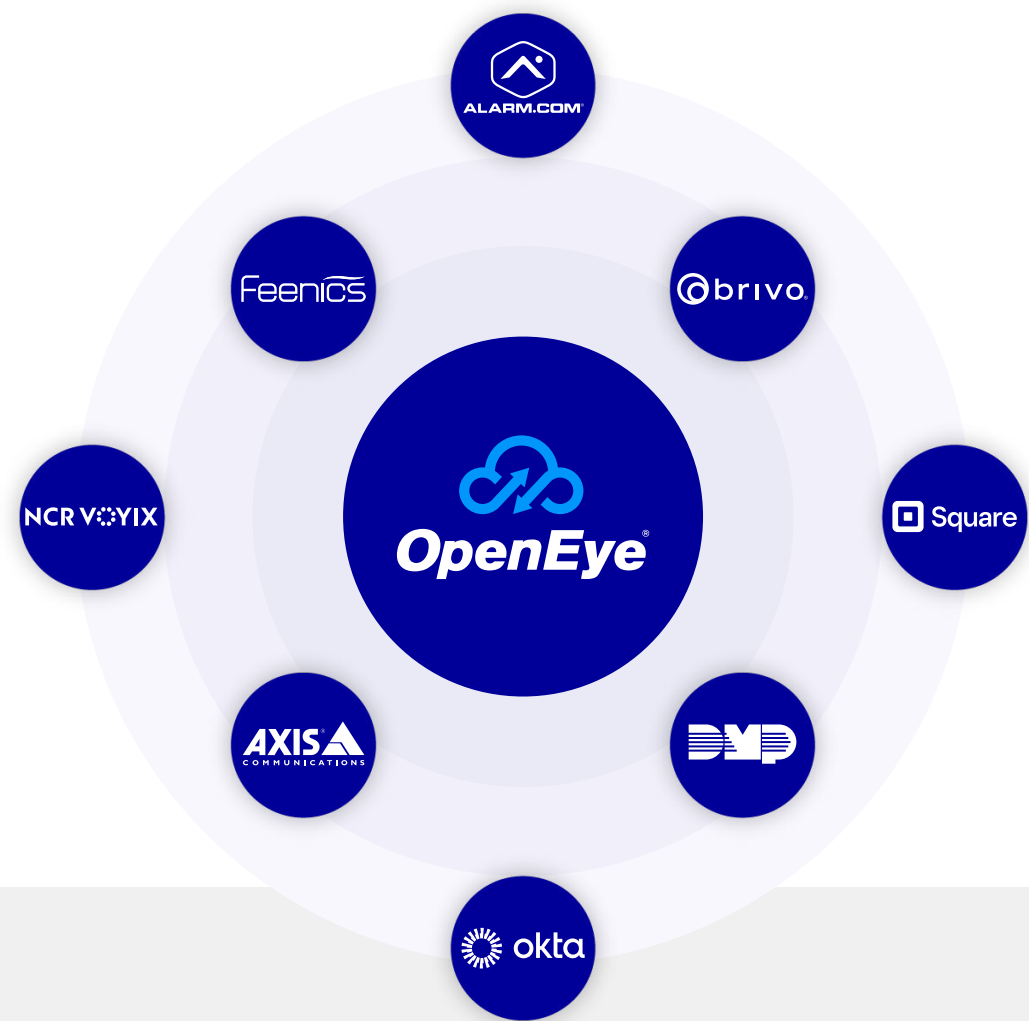




OWS OPEN ECOSYSTEM

Complete End-to-End Solution

Designed as an open platform, use OpenEye Web Services to connect video with your disparate business systems for a more complete end-to-end unified security solution.



Open Platform

Integrate your third-party cameras and business systems for a complete security solution.

Video Verification

Receive alerts with video associated to events generated by sensors or integrated systems.

Greater ROI

Gain more value from your existing systems while future-proofing your security investment.



Deliver More Actionable Intelligence

See the complete picture of your business by marrying video with important events from your access control, intrusion, point of sale, and other business systems.



Access and Intrusion

Receive access control and intrusion event data from partner devices within OpenEye Web Services (OWS) and link to OpenEye video for verification of the event.



Video Analytics

Receive and search events generated by third-party analytics-enabled cameras and devices for real-time alerting and reporting within OWS.



Identity Management

Allow your employees to log in to OWS with their existing identity management account and ensure that only authenticated users are granted access.



Point of Sale

Integrate your POS data with OpenEye video for advanced business intelligence and video verification within OWS.



Business Intelligence

Create an end-to-end solution by integrating the systems that matter most to your business with OWS.



Smart Sensors

Receive and search events generated by environmental sensors for real-time alerting and reporting within OWS.

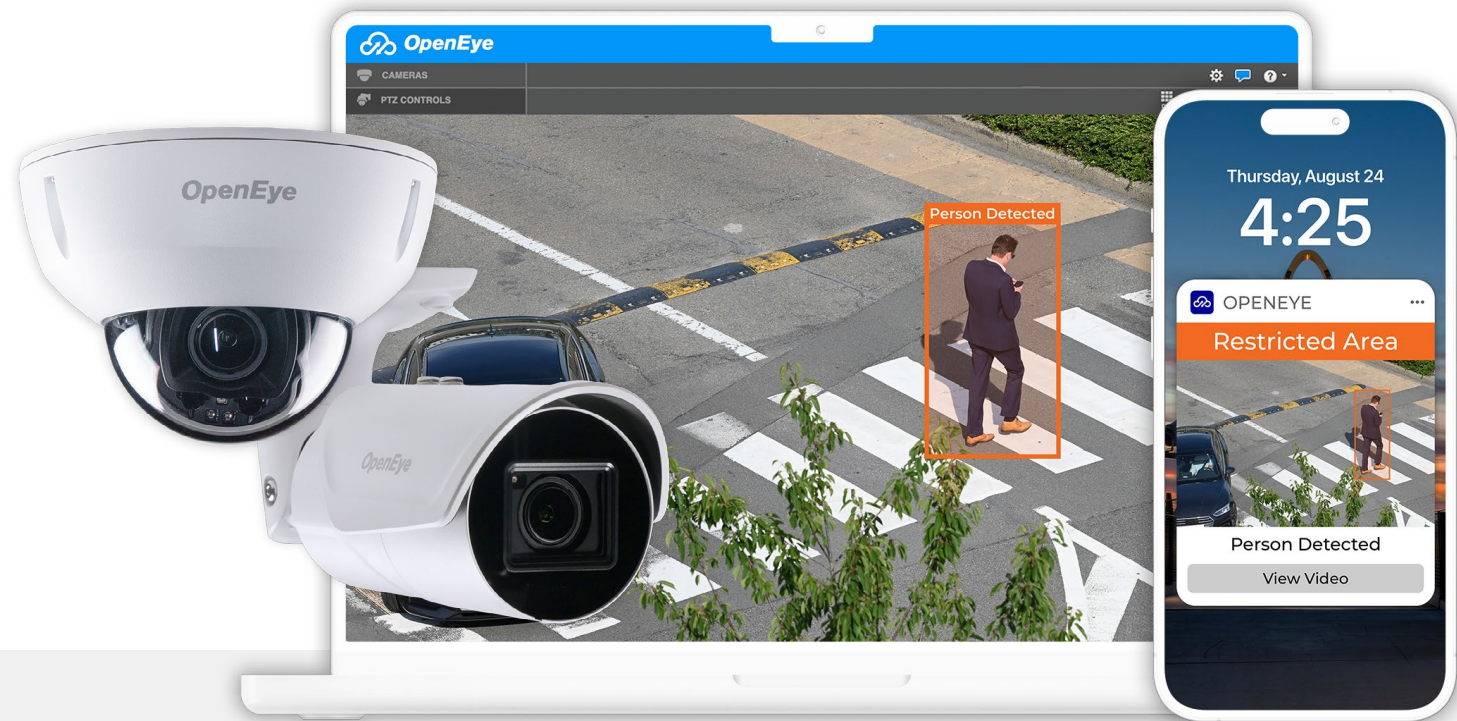


CLOUD CAMERAS

The Power Of The Cloud In A Camera

Modernize your video security with an intelligent cloud camera that harnesses the power of OpenEye Web Services (OWS).

OpenEye's cloud cameras deliver an all-in-one video solution with onboard recording and dedicated analytics processor, providing the benefits of OWS in a flexible, serverless architecture.



Onboard Recording

Record directly on the camera and access the video seamlessly from the cloud.

Analytics Capable

Take advantage of a dedicated analytics processor for a more intelligent solution.

Automatic Updates

Reduce the burden on IT with automatic software updates, delivering the latest features.

High Dynamic Range

Achieve crystal clear image quality in diverse lighting with advanced HDR technology.



Bring Flexible, Scalable Security To Your Business

OpenEye's cloud cameras bring powerful analytical capabilities to your business while keeping things simple with easy, scalable deployment.



All-In-One Solution

A camera, recorder and AI engine, all in one. Cloud cameras are an easy and affordable solution for installations of one or two cameras, or scalable to hundreds per location.



Limitless Scalability

Expand with confidence knowing every camera added to a location brings its own storage and analytics processing power, allowing you to seamlessly scale over time.



Flexible Deployment

Install cloud cameras as a standalone solution or add to locations with existing recorders, making OpenEye Web Services (OWS) one of the most flexible deployment architectures on the market.



Streamlined Management

Reduce the burden on IT with automatic software updates, health monitoring, and centralized management of all device settings and user permissions, while leveraging remote access.



The Power of OWS

Use all of the capabilities of OWS with ease by connecting cameras directly to the cloud, offering a powerful suite of management, analytics, alerting, and reporting tools.



CLOUD EVENT RECORDING

Securely Save Critical Video Directly to the Cloud

OpenEye’s priority event cloud recording automatically records video of priority events directly to the cloud for remote reviewing and redundant storage.

With cloud recording for priority events, you can specify OpenEye Web Services (OWS) alert rules to trigger selected event cloud recording and then view the event and associated video in your alert history. Priority event video can then be saved and shared, aiding in quick and collaborative incident response, even in situations of lost video due to theft or damage of your security system. The ability to record events to the cloud, combined with the capabilities of OWS, empowers your security operations with prioritized access to critical incident video, ensuring video footage is available when it matters most.

Key Benefits



Efficient Cloud Storage

By only recording specific events, OWS offers the most efficient path to cloud video storage.



Enhance Operational Efficiency

Respond more proactively to critical situations with clips automatically saved to the cloud.



Safeguard Against Video Loss

Protect yourself from video loss in incidents tied to smash-and-grab or other damage.

Available with OWS Plus

Scan the QR code or visit openeye.net/ows/licensing to view the features available in OWS Plus as well as cloud video storage options.



CYBERSECURITY

Keep Your Video Secure with OWS

Reduce risk and simplify compliance with OpenEye Web Services (OWS).

OWS gives you the tools and features you need to deploy our best-in-class, cloud-managed video surveillance solution without compromising the security of your network, customers, employees or processes.

Securely Access From Anywhere

Single sign-on and roaming profiles allows for easy and securefor access to across all remote clients, reducing the burden on IT.

Minimize Network Risk

OWS eliminates the need for open inbound ports to ensure your network’s firewall stays secure.

Deploy Best Practices

Take advantage of cybersecurity best practices, such as multi-factor authentication, for an additional layer of security.

Trust Your Platform

OpenEye is SOC II and ISO 27001:2022 certified, so you can get all the benefits of OWS while knowing your platform is protected.

Connected is Protected

Stay secure thanks to the OWS open ecosystem’s ability to pull divergent systems into a single pane of glass.

Reduce Burden on IT

Simple and easy-to-use, OWS keeps your cybersecurity streamlined to avoid any headaches for IT.

OWS PLATFORM

Security You Can Trust

Organizations need a video surveillance platform that leverages the latest in network security, proactively protecting against people or programs that might cause harm. Using state-of-the-art facilities and industry-leading technology, OWS shields your system from unwanted access and protects it against physical threats.





POS CONNECT

Get More Value From Your Point-of-Sale System

Reduce shrink, improve customer service, and streamline operations by marrying your point-of-sale (POS) data with the power of video.

POS Connect gives businesses of all types a more complete picture of their operations and sales by marrying transactional data from their point-of-sale system with video, so you can easily identify costly problems of fraud, operator error, or poor customer experiences.



Advanced Tools for Loss Prevention

Get a better return on your loss prevention efforts and improve security, while reducing the burden on IT and operations.



Video Verification

Quickly add context to receipt disparities or issues and directly compare transaction data against events within surveillance footage.



Customizable Search

Locate transactions faster with highly customizable POS data search tools, letting you find the footage you need when you need it.



Transaction Alerts

Get proactive notifications to your phone or email to help you identify costly problems of fraud, operator error, or poor customer experiences.



Video Export and Sharing

Securely share video overlaid with POS transaction data with managers and law enforcement to ensure investigations happen as quickly as possible.



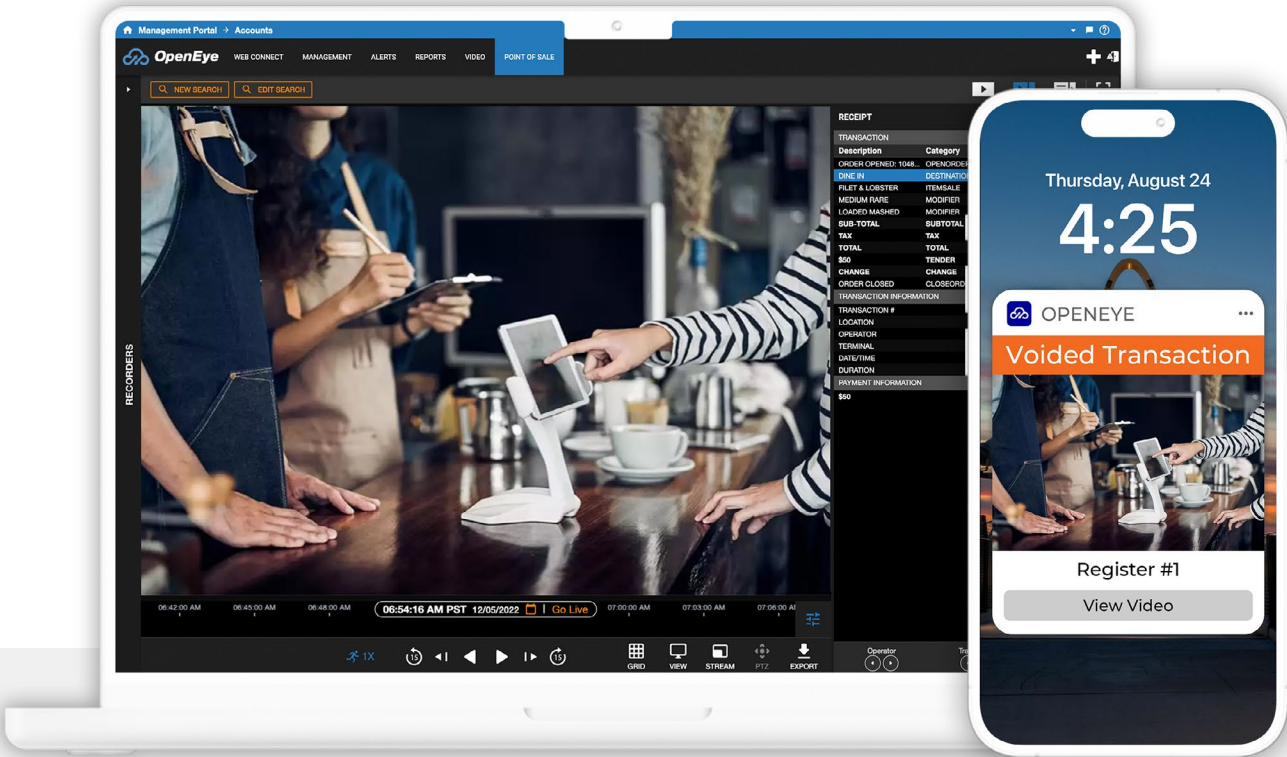
Retail Analytics

Combine the power of video analytics with POS data to get alerted on unique use cases such as when a customer is not present at the time of transaction.



End-to-End Solution

OpenEye supports a broad range of protocols from industry leading POS providers, including both local and cloud-based solutions.



See the Complete Picture

Combine point-of-sale data with video to view the complete picture and receive video verification of transaction events.

Strengthen Loss Prevention

Reduce shrink and fight fraud by locating incidents tied to suspicious transactions and improve your bottom line.

Enhance Productivity

Quickly find the transactions that matter the most to you, and easily and securely share video with internal and external teams.



VERTICALS

Tailored Solutions for Your Industry

OpenEye’s experience serving customers across a wide range of industries allows us to tailor our features and integrations to meet the unique needs of your organization.

Retail
Improve security and loss prevention efforts with valuable insights.

Restaurants
Improve customer service and back-of-house operations with video insights that drive profitability.

Education
Ensure student safety while reducing IT labor for management, operations, and cybersecurity.

Commercial
Manage video surveillance across locations to keep tenants safe.

Convenience Stores
Get a better return on loss prevention efforts and improve security.

Retail Banking
Reduce risk, simplify operations and generate valuable business intelligence.

Logistics
Safeguard against fraud and streamline operations across your business.

Manufacturing
Modernize to cut complexity and boost automation while reducing risk.

Cannabis
Easily meet requirements for regulatory compliance while reducing risk through automated health monitoring.

ROLES

Security for Your Entire Organization

OpenEye Web Services (OWS) offers cloud-managed video surveillance solutions for a variety of roles to answer their specific needs.

Regardless of what team you are on, our powerful cloud-managed video platform gives you the tools you need to improve your security while reducing the burden on IT for management and compliance.



INFORMATION TECHNOLOGY / IT

Manage Video Security with Ease

OWS strengthens cybersecurity and reduces the burden on IT by simplifying and centralizing video surveillance management.



SECURITY

Better Protect People and Places

OWS provides proactive intelligence so you can make faster decisions based on video verification of your analytic, access, intrusion, sensor or environmental events.



OPERATIONS

Streamline Operations and Improve Your Bottom Line

Operate more efficiently with OWS powerful centralized management, monitoring, and business intelligence solutions.



LOSS PREVENTION

Reduce Shrink with Video

OWS provides the proactive insights you need to elevate loss prevention efforts and improve security.



ABOUT OPENEYE

A Cloud Video Platform Built on Heroic Customer Service

OpenEye delivers intelligent cloud security to better protect and grow your business.

Headquartered in Liberty Lake, Washington, OpenEye is dedicated to heroic customer service and complete customer satisfaction. We treat our customers as we would have them treat us. We strive to always maintain this commitment during difficult situations, and empower our employees to go above and beyond when providing the heroic service our customers deserve.



ALARM.COM FAMILY



Unified Security Solutions Powered by OpenEye and Alarm.com

OpenEye serves as your single pane of glass for protecting your property and managing your business when integrated with the Alarm.com family of products and services.

OpenEye is a subsidiary of Alarm.com (Nasdaq: ALARM) with over 2,000 people and more than 1100 R&D team members in North America. We service millions of locations with cloud-enabled video, access control, and intrusion solutions that make properties smarter and more secure.



“OpenEye has exceeded my expectations as a company and the product they produce. Switching to OpenEye has not only reduced the amount of time needed to maintain our system but it has given us a platform to move forward.”

John Correia
Telecommunications Department | Gonzaga University

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About OpenEye

OpenEye delivers a trusted cloud-managed video and data platform that provides actionable intelligence so you can protect and grow your business. The OpenEye Web Services (OWS) architecture streamlines video deployment and management at scale. Combining and analyzing event data with video, OWS delivers insights that enhance security and increase your bottom line.



For more information, visit openeye.net
or experience a demo at openeye.net/demo