



Protect your investment and peace of mind

With Hach® Service, you have a global partner who understands your needs and cares about delivering timely, high-quality service you can trust. Our Service Team brings unique expertise to help you maximise instrument uptime, ensure data integrity, maintain operational stability, and reduce compliance risk.

Ask your representative about 3-Point Protection for your investment.

Elevate Performance

- Advanced Maintenance
- Remote Monitoring

Establish Performance

- Commissioning
- Calibration/Certification



Extend Performance

- Routine Maintenance
- Repair

Hach Service 3-Point Protection

Establish Performance

Commissioning

After investing in a new system, it's important that you get off to a good start with data you can trust and confidence in your ability to properly operate and maintain the equipment. Our commissioning services assure that your new system is calibrated and delivering accurate data, and that you are trained to keep the system running smoothly between service visits.

Calibration/ Certification

We know how important instrument calibration and certification is in maintaining regulatory compliance. As part of every service we provide, we verify that the instrument is performing to our factory specifications and provide the documentation you need to minimise compliance risk.

Extend Performance

Routine Maintenance

Every analytical instrument requires some level of routine maintenance to assure accuracy and minimise downtime. With a Hach Service Plan, we ease the burden by helping you manage your maintenance schedule according to the specific needs of each instrument. When you choose Hach, you can be confident that the highest quality parts are being used and the job gets done right.

Repair

We understand the impact to your process and your operations when your equipment goes down. You need a service partner who has the resources necessary to get you back up and running fast. With repair coverage through a Hach Service Plan, you get priority service from skilled professionals with the knowledge, tools, and parts readily available to restore your equipment to proper operation as quickly as possible.

Elevate Performance

Advanced Maintenance

With ease of use and simpler routine maintenance comes behind-the-scenes complexity that requires special tools and skills that Hach Service is uniquely qualified to provide. Our advanced maintenance services, including in-depth systems diagnostics, detect and prevent potential issues that can degrade performance or reduce the life of the instrument.

Remote Monitoring

When you add remote monitoring services, we can help you get the most out of your investment. Our Specialists will help identify opportunities for optimisation and maximise uptime by identifying potential issues before they result in unplanned maintenance events.

Hach Service Plans

At Hach we understand your facilities' problems are unique and we have developed service plans that can help give you peace of mind about maintaining and supporting your Hach product. Whether it is a lack of resources, compliance concerns, or the need for predictable budgeting, we have plans to fit your unique needs.

Learn more at hach.com/service



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