

Machine suppliers, service providers
and production facilities trust us.



»Partnering with FINDIQ has enabled us to seamlessly transfer engineering knowledge and service protocols from R&D to our service personnel, enabling our ability to efficiently service our sophisticated equipment worldwide.«

Shawn Sarbacker VP Smart Manufacturing Solutions

HENKELHAUSEN.

»We see a clear vision, and great potential to extend our service business around the huge variety of different systems we service. Even if our core experts retire in a few years.«

Pierre Wlodarczyk Head of Service



»With the help of FINDIQ, we've created a transparent knowledge structure of technical in-depth expertise, reduced downtime and repair time, all while maintaining our targeted quality measures.«

Daniel Fiedler Manager Test Engineering

Your Digital Service Expert

Machine service at an
expert level



Preserving the tribal knowledge of
today's service professionals to increase
tomorrow's service productivity



SIEMENS



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SOLLICH

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Make an appointment with

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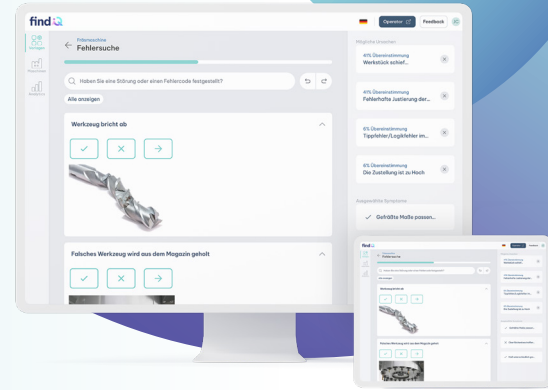
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Solution

We don't just preserve knowledge,
we support the whole process
to transform it into measurable
added value

Our Digital Service Expert is the world's first solution
based on industry-proven AI models. It integrates
knowledge management and assistance system in
one software.



Benefits at a glance

- Flexible adaption to special-purpose machines
- Interlinking of modules to complex systems
- Integration of technology and process knowledge
- Scalability to entire machine portfolio

Problem understanding

1st solution, to close biggest knowledge gap:
troubleshooting



Knowledge preservation

4 hours to turn the tribal knowledge of a machine
type into a digital knowledge base



Service assistance

6 clicks to guide from a machine or
process fault to the right service solution



Operational use

67% time savings in reactive service,
leading to more proactive service



Scalability

95% roll outs of the FINDIQ software to
the entire machine portfolio



Update und optimization

10 uses is all it needs to train the AI model on
optimizing the knowledge base



Monetization

6 months to positive RoI by higher service
productivity and less machine downtime

