

FLENDER SERVICE



FLENDER REMOTE EXPERT: SERVICE FOR MINIMUM DOWNTIME

The new tool to provide support while off site.

Features



Plus even more...

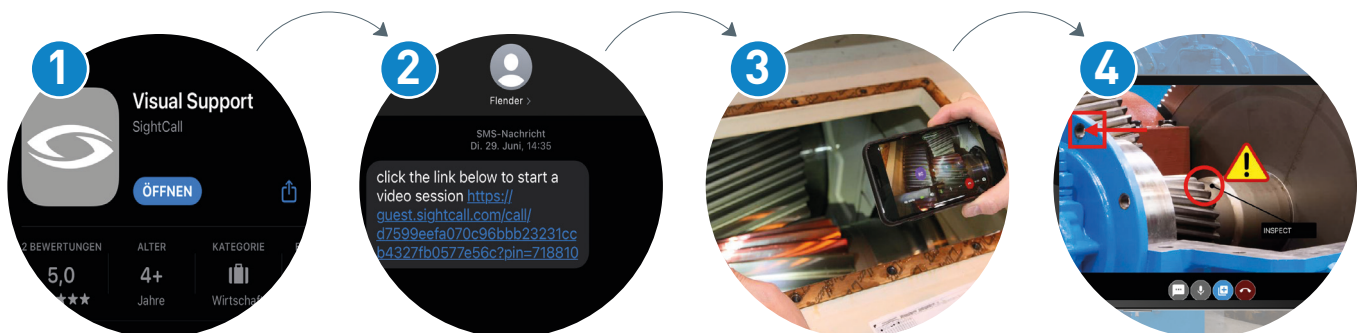
OCR tool to quickly scan relevant text information

Integrated Barcode- and QR-Code Scanner

Low bandwidth requirements to ensure stable industrial use

Multi-Party function to add up to eight participants within a call

How to use



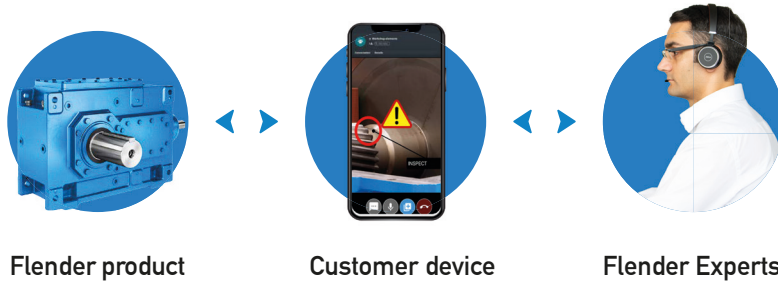
Download the free "Visual Support" App for your iOS or Android device

Click on the invitation link you have been supplied by your Flender Expert via email or SMS

Show and describe the conditions on site via HD video and audio to your Flender Expert

Get guidance from your Flender Expert to complete the planned scope of work

Your Benefits



Ability for you to be supported by Flender despite travel limitations



A flexible option for you to contact Flender anytime, anywhere



Fast response time as no physical travel is required



Focused diagnosis and collaboration by our regional expert teams

Requirements

Low level basic requirements to start the call



Mobile device with latest Android or iOS operating system



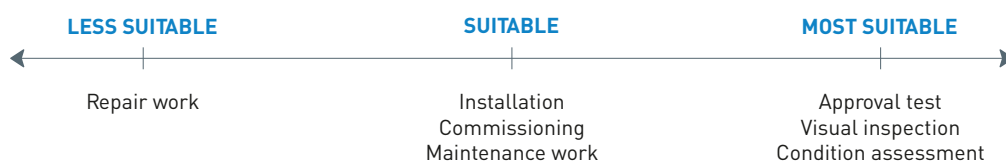
A good and stable connectivity via WiFi or mobile network (4G/5G)



Required hardware for a smooth operation (e.g. Headset, Powerbank)

Suitability

The applicability of digital service consulting will vary depending on the type of gear unit and the skill level of the technician.





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WORLD

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