

**Crises cannot be prevented,
but we can help you
overcome them.**



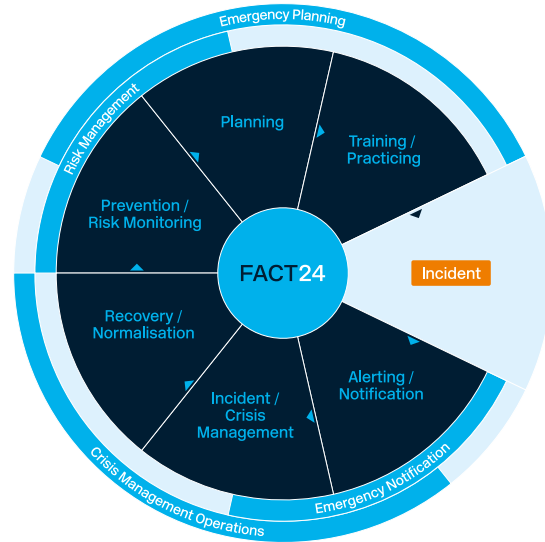
**FACT24 – Proactive Crisis Management
and Emergency Notification.**

FACT24

Integrated solution for proactive crisis management and emergency notification.

Using the FACT24 integrated solution equips you to manage every incident comprehensively from the beginning to the end. With its different functionalities FACT24 supports you through the whole Business Continuity Management (BCM) process, from Risk Management and Emergency Planning, through Emergency Notification as well as Crisis and Incident Management. The integrated solution offers two products with three editions, each enabling additional capabilities with every extension.

You can find more information about our products on our website: product.fact24.com



FACT24 ENS

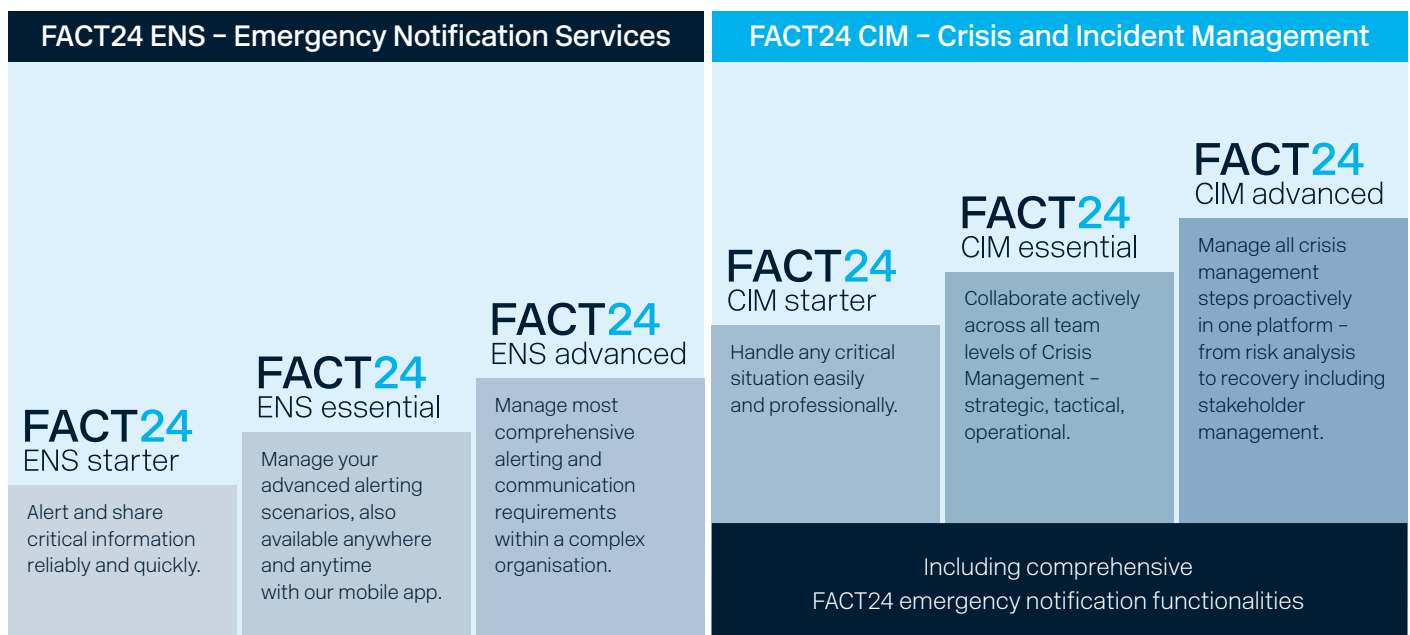
Secure and comprehensive Emergency Notification

Efficient and secure communication is key to enable successful crisis and incident management. FACT24 ENS offers comprehensive capabilities to handle all alerting requirements automatically and securely. Reliability and availability are therefore key. As a Software-as-a-Service solution FACT24 guarantees an availability of 99.99% for its alerting services. FACT24 is developed and operated under a management system certified against ISO/IEC 27001 and 22301.

FACT24 CIM

Proactive Crisis & Incident Management

The earlier you are aware of a critical situation, the earlier you can handle it. FACT24 CIM enables you to proactively manage crisis situations across all organisational levels and including stakeholder management. The solution is designed to start in early phases of potential incidents, and supports a structured approach including easy to handle task management. Evaluating the past and preparing for the future is essential and can be the difference in a critical situation.



FACT24 CIM starter

Handle any critical situation easily and professionally.

Everything in one place

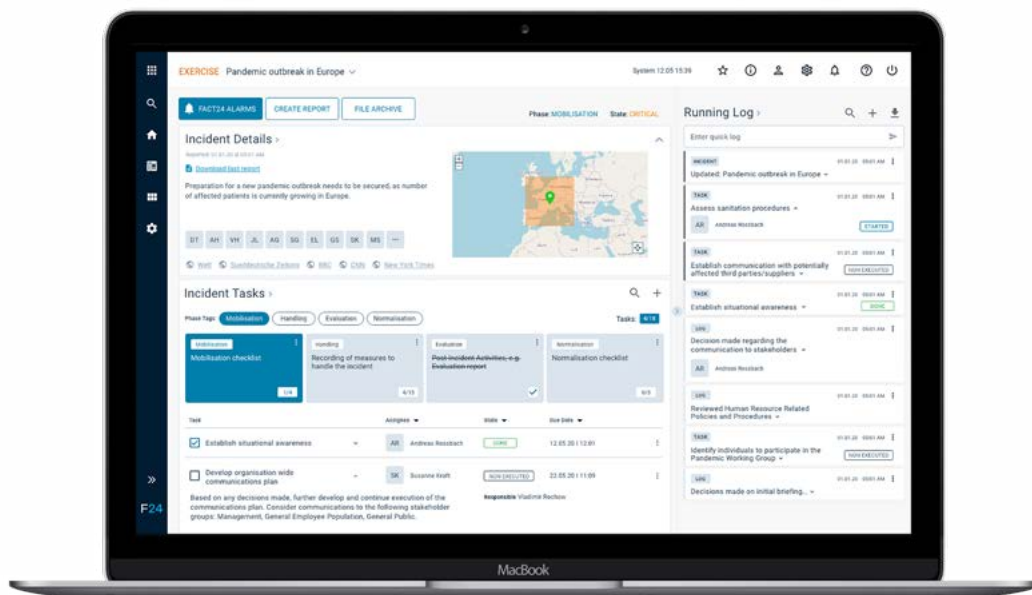


In critical situations, structure is key. With FACT24 CIM all information is consolidated in one workspace. You can easily access the FACT24 Application for Emergency Notification Services, Crisis and Incident Management as well as Collaboration Dashboards with all your data being automatically synchronized. Everything you need is in your incident workspace, accessible to all stakeholders. This is your digital crisis room available anywhere, anytime.

Bring your plans to life



When an incident is created, FACT24 CIM automatically pulls predefined actions cards specific to roles, incident type and severity. This truly brings your plans to life. Action cards provide clear direction and actions to be performed in the stressful moments of the crisis. These can be added or assigned to experts outside the team or organisation. This strong task management process is as structured and efficient as a Kanban board.



Incident based approach



Focus your attention on the information that is currently active, but still have a clear separation of information by using one specific workspace for each incident. You can easily switch between incidents and work with different teams on various locations and different topics. With FACT24 CIM you can operate multiple incidents and their execution at the same time even over a long period of time.

Log and report efficiently



You need to report to your management or want to evaluate the timeline after an incident? Easily consolidate situation briefs and management reports with predefined templates within FACT24 CIM. The integrated solutions log every meeting, action or task automatically and accurately. Each step taken is traceable, revision-secure and can be exported at any time.

Want to find more information about FACT24 CIM starter?
Visit our website product.fact24.com.



FACT24 IS AN F24 PRODUCT.
[WWW.F24.COM](https://www.f24.com)

Customer satisfaction worldwide:

More than 3,000 customers from all industries trust the services of F24.

“What we really wanted with the product, was not just a notification system, but somewhere where we could have ALL information in ONE place.”



“Availability is a particularly important factor for us, and it is always there. For us, it's also about vehicle production. If there's a malfunction there, it's also about Vehicle losses. Then it's important to be able to quickly inform the management and specialist staff.”



“[...] Being a critical infrastructure, we have a legal obligation to notify the authorities relatively quickly. In this respect the greatest advantage for us is simply the timeline.”

bayernwerk

“With FACT24, we can alert our crisis and emergency organisations efficiently and independently from our own infrastructure. We rely on this product because it undergoes constant further development and is therefore future-proof.”

ALPIQ

“In emergency and crisis situations, with FACT24 Commerzbank ensures communication and information of the relevant employees. FACT24 allows us to react quickly and flexibly to critical situations, to reach employees on various end devices and to record alarms in an audit-proof manner.”

COMMERZBANK

“We have a firm expectation that people are 22301 and particularly 27001 security accredited. And we were conscious of GDPR, so here is an emergency communication system which is, by its nature, going to have sensitive personal data on it. So there is no compromise on that, it has to be GDPR compliant.”



“Our planet and systems don't tolerate any interruption. But if it does happen, everything has to be done very quickly. That's why we need an alerting system that functions reliably and is easy to operate even in hectic situations.”

SCHOTT
glass made of ideas

“FACT24 provides UniCredit London with the ability to effectively deal with communicating with senior management and wider staff at the time of a potential crisis event. FACT24 has provided a reliable and efficient alert notification, conference and reporting tool in support of our business continuity plans.”

UniCredit

Do you want more information about FACT24 and unique customer testimonials? Click on the different statements and get further information.

F24 – Your partner of choice for crisis management, emergency notification and business messaging.



The good feeling a company has when it is prepared for all critical situations.

F24 is the leading Software as a Service Provider for incident and crisis management, emergency notification, as well as for business messaging.

The integrated solution FACT24 offers a highly innovative software to support customers worldwide to proactively manage any incident, emergency or crisis efficiently and easily alongside providing comprehensive alerting and secure communication.

In addition, the eCall business messaging platform offers solutions for high-volume confidential communication within the corporate environment.

F24

13
location worldwide

Only European company
listed by **Gartner**
for EMNS

Over **3,000**
customers

>20 years
of experience

Learn more about the F24 AG,
its subsidiaries and products
at www.f24.com

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your questions personally:

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